All requests for refunds must be made in writing to the International Education Department, School District 43 (Coquitlam). Refund requests must include relevant supporting documentation. The application fee is non-refundable in any circumstance.

FULL REFUND (less \$500 CAD administrative fee) will be granted if Immigration, Refugees and Citizenship Canada (IRCC) does not approve a student Study Permit. To obtain a refund, a complete **Request for Refund** form and the formal letter of refusal from IRCC must be received by the International Education Department within 60 days of the date on which the Study Permit is refused.

2/3 REFUND will be granted when:

- a student withdraws or becomes a permanent resident prior to the starting date indicated on the Letter of Acceptance or Re-Acceptance, provided that the **Request for Refund** form is submitted and received within one month of the date on which the student withdraws or becomes a permanent resident.
- IRCC does not approve a student Study Permit and the **Request for Refund** form and the formal letter of refusal from IRCC is received by the International Education Department more than 60 days after the date on which the Study Permit is refused.

1/2 REFUND will be granted when a student withdraws or becomes a permanent resident after the starting date indicated on the Letter of Acceptance or Re-Acceptance and within one month of the starting date indicated on the Letter of Acceptance or Re-Acceptance, provided that the Request for Refund form is submitted and received within one month of the date on which the student withdraws or becomes a permanent resident.

NO REFUND will be granted to a:

- student who withdraws from the program more than one month after the starting date indicated on the Letter of Acceptance or Re-Acceptance;
- student who becomes a permanent resident more than one month after the starting date indicated on the Letter of Acceptance or Re-Acceptance;
- student who is dismissed from the program due to a breach of the law, policy or regulation as determined by the Government of Canada, the Police, School District No. 43 (Coquitlam), and/or the International Education Program.

Students are not eligible for a refund unless they have completed, signed and submitted the **Request for Refund** form and all other required documents within the time period indicated above.

It is a fundamental condition of the Board of Education of School District No. 43 (Coquitlam) that the Board shall not be liable for losses or expenses you may incur as a result of the Board being unable to provide education owing to labour disputes or other causes beyond its control.